1. **Chapter 3 – Review Question 1.**
   How do enterprise systems help business achieve operational excellence?
   - Define an enterprise system and explain how enterprise software works.
   - Describe how enterprise systems provide value for a business.

2. **Chapter 3 – Review Question 2.**
   How do supply chain management systems coordinate planning, production, and logistics with suppliers?
   - Define a supply chain and identify each of its components.
   - Explain how supply chain management systems help reduce the bullwhip effect and how they provide value for a business.
   - Define and compare supply chain planning systems and supply chain execution systems.
   - Describe the challenges of global supply chains and how Internet technology can help companies manage them better.
   - Distinguish between a push-based and pull-based model of supply chain management and explain how contemporary supply chain management systems facilitate a pull-based model.

3. **Chapter 3 – Review Question 4.**
   What are challenges posed by enterprise applications?
   - List and describe the challenges posed by enterprise applications.
   - Explain how these challenges can be addressed.