Class Announcements

- Project proposals due on 4/23!!
  - 2-3 pages
  - Give a plan what you will cover in report
  - Cite some references, and show that you have started your research!
  - Remember references must be cited in the body of the text with footnotes or end notes.

Business Papers

- Submission:
  - Designate 1 group "leader"
  - Each group’s "leader" submits electronically on e-commons

MRP evolves into ERP

- A common software architecture with modules to support different business functions.
  - Accounting, finance, sales, HRM, material management, etc...
- Key features:
  - Multi-functional
  - Integrated
  - Modular

ERP

- How would you design an ERP?
- Design a user interface for each module
  - Ask user to fill in certain “fields” at particular times.
  - Set up a sequence of events
    - When the sales department enters an order, that event triggers an event at the manufacturing department.
- But by doing this, aren’t we presuming a particular business process?
Questions

How standardized are organizational processes?
- Customer service
- Finance
- Manufacturing

Fundamental options

- Customize the application to existing organization?
- Mold organization to off-the-shelf application?
- Is software a good way to propagate best practices?