**Microsoft Office: Delivering World Class Software**

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**Abstract:**
Microsoft is the leader in office productivity software in the World. Microsoft Office, whose users are estimated at over 300 million worldwide, is delivered in over 80 countries and 35 languages. The MS Office 95 suite included Word, Excel, PowerPoint, and Access. A new major release of Office comes out every 2 ½ years, and the latest version Office 2007 has 11 applications included plus additional services.

How is such a large software development effort coordinated? Who decides which features are in and out? How is quality balanced with the release schedule? This talk will focus on the mechanics and management of the Office product development cycle.

**About the Speaker:**
Jeffrey Murray joined Microsoft in June 1990, and is currently the Principal Test Manager for PowerPoint in Microsoft Silicon Valley.

During his 17 years at Microsoft, Jeffrey Murray has worked on a variety of projects and products at Microsoft both in Redmond and recently in Microsoft Silicon Valley. He began at Microsoft creating localization tools that help developers create language specific versions of Microsoft products without recompiling the code. Then he worked in the Middle-East Product group which developed the first bi-directional version of Windows. He then worked on Asian versions of Windows 95 and led the testing effort for over 50 keyboard language layouts. As a Test Lead in Office, he shipped the Asian and worldwide versions of Word 97, 2000, and XP. He also led the accessibility effort for government section 508 VPAT requirements across Office. Jeffrey was Test Manager of OneNote 2003, a new product in the Office Suite. For Office 2007 he was the Test Manager for Outlook. In late 2007 he transferred to Microsoft Silicon Valley and took the role as Test Manager of PowerPoint where he works today.

Jeffrey Murray holds a BS in Computer Science and Mathematics from SUNY Albany, Albany, NY. He graduated in 1990.